



**Under the Patronage of H.E General Shaikh Doctor
Mohammed bin Abdullah bin Khalid Al Khalifa
Chairman of The Supreme Council of Health
Honorary Chairman of Bahrain Quality Society**



Bahrain Healthcare Quality Forum

"The Roadmap to Patient Safety"

**November 25-26, 2015
Art Rotana Hotel, Amwaj
Kingdom of Bahrain**

Organized by:



Bahrain Healthcare Quality Forum 25 - 26 Novmber 2015



www.bhqf2015.wix.com/bahrain



Bahrain Healthcare Quality Forum

"The Road Map to Patient Safety"

25-26 November 2015.

Quality and Patient Safety are integral parts of modern healthcare practices. Currently, healthcare organization credibility is measured in terms of positive clinical outcomes, achieving universal patient safety requirements and patient satisfaction to quality of services. Bahrain healthcare organizations are no exception. Bahrain Healthcare Quality Forum: "The Road Map to Patient Safety" will bring together healthcare professionals and internationally recognized high profile presenters to learn and exchange best practices related to current issues surrounding quality and patient safety. This event is under the patronage of H.E Sheikh / Mohamed Bin Abdulla Al Khalifa, the Chairman of Bahrain High Council for Health and organized by The Bahrain Quality Society (BQS).

The scientific agenda will focus on four core components of modern healthcare goals:

Strategy, Policy and Ethics Role in Healthcare Quality Services
Quality Performance in Healthcare Organization
Patient Safety Culture
Healthcare Risk Management

Value of attending the Form:

Excellent opportunity for healthcare professionals and workers to networking and share vast experience on healthcare quality issues
Listen first hand to high profile speakers on how to develop strategy and policy for healthcare services
Identify the risks in healthcare services and learn how to manage them
Get in touch with Patient Safety Dilemma and learn how to provide harm free services

For Organizations:

Learn how to develop positive reputation, improve patient safety practice, get patient trust and client satisfaction and finally avoid preventable claims.

For the Attendees ?

Learn how to be Quality Champion, do no harm, saving lives, practice with self confidence and avoid preventable errors

Who should attend?

Policy-Makers, CEO and General Directors
Quality Management/Improvement Professionals
Patient Safety Mangers and Officers
Occupational Health Managers
Chief Officers, Laboratory Directors/Managers, Infection Control Officers
Healthcare Professionals: Doctors, Nurses, Pharmacists, Laboratory and Radiology



Dr. Azhar Ali

Executive Director

Institute of Healthcare Improvement, USA.

Executive Director at the Institute for Healthcare Improvement, serves the Regional Lead for the organizations work in the Middle East and Asia Pacific, Extensive Quality Leadership experience in UK, UAE and USA, Certified JCI surveyor from Sept. 2012 to April 2015, Executive Director at Institute for Healthcare Improvement, USA with responsibility for all of IHIs work in the Middle East and Asia Pacific regions, Assistant Professor (adj.) at UAE University: teaching MPH students about Quality & Safety, Director of Clinical Affairs & Quality at Abu Dhabi Health Services Company (SEHA), Group Quality & Physician Services Director at SEHA (Abu Dhabi Health Services Co.), Chair of SEHA Sentinel Event Committee, Chair of SEHA Clinical Complaints Committee and Chair of SEHA Quality & Safety Committee



Dr. Sajid Ahmed

Advisor & Healthcare Improvement Professional,
Surveyor Accreditation Canada International (ACI)

Director on the Executive Committee of the Eastern Ontario chapter of CCHL. Certified Healthcare Executive (CHE) and Member of the Canadian College of Health Leaders (CCHL). Master in Health Management from McMaster University, Hamilton, Canada. Holder of the prestigious Fellowship in International Society for Quality in Healthcare (FISQua) credential. Certified Professional in Healthcare Quality (CPHQ). His work experience includes assignments in Canada, Middle East, Brazil, Caribbean, Europe and India. He is currently a surveyor for Accreditation Canada and ISQua. Conference presenter on healthcare quality at national and international level.



Dr. Rola Hammoud
MD,MHA ,FACHE

Medical Quality Director at Clemenceau Medical Center,
Beirut, Lebanon Affiliated to Johns Hopkins International

Founder and President of the Lebanese Society of Quality and Safety in Healthcare. Masters in Health Management, Teaching Diploma, Certified Mediator. Fellow of the American College of Healthcare Executives. Lecturer on Patient Safety and Risk Management at multiple Lebanese universities' quality programs and at regional conferences.

Graduated as Medical Doctor from "Universite Libre de Bruxelles", Belgium, and as anesthesiologist from the American University of Beirut, then pursued further training in UK and France.



Dr. Abdalla Ibrahim
MSc, CAS, CHS

Accreditation Specialist and Healthcare Surveyor
Primary Healthcare, Ministry of Health, Bahrain

Certified healthcare surveyor and accreditation specialist by Accreditation Canada International. Leader of Task Force Team. Commander of Quality Projects/Plan. Expert of Primary Health Care, Medical Practice and Patient Management. Health Advisor and Community Development with Int. NGO. Researcher, Lecturer, Presenter and Organizer of Healthcare Quality Education and Training. Conference and Public Speaker. Accreditation Committee Member. International Experience in Egypt, UK, Tanzania and Bahrain. MSc in Mother and Child Health, London University, UK. Advanced Certificate in Primary Care, University of East Anglia, UK. MSc Family Medicine and Health, Menoufiya University, Egypt.



Dr. Aya Nassar
M.D, CPHQ, HAS, PME
Quality Management Consultant,

Security Forces Hospital Program (SFHP) Riyadh, KSA

International Health Surveyor, Certified Professional in Healthcare Quality (CPHQ), Certified Health Surveyors by ACI. Working closely with Healthcare leaders over the past 20 years. Active member on National, Regional, International committees and Ad-hoc groups for setting hospital standards and National accreditation standards. Successfully facilitates healthcare organization transformation into Quality Improvement Oriented Culture. High achievement record for managing quality and change projects from conception to successful completion, developing strategic plan and establishing QI framework and Accreditation programs.



Dr. Eugenie A. Samier

Principles and Practices of Healthcare for
a Multicultural Population:
The Canadian Case for Culturally Sensitive Practices

Director of the General and Liberal Arts program at the Royal University for Women, Bahrain. She is author of articles on organizational culture, values and ethics, leadership and administrative studies including international comparison and serves on several journal advisory boards. She is editor of books with Routledge on Ethics, Aesthetics, Politics, Emotional Dimensions, and Trust and Betrayal in educational leadership and has contributed to a number of handbooks and encyclopedias on education law and administration. Dr. Samier has been guest lecturer at universities in Germany, Estonia, the UAE, Bahrain, Norway, Finland, the US, the UK, Russia, and Lithuania and supervised several graduate theses by healthcare professionals. She also worked for several years as a management consultant to the public sector in Canada on projects including legislation development, organizational reviews, government department restructuring and redesign, and board development.



Dr. Ghazi Al Otaibi

General Manager,
Inspire Institute W.L.L, Kuwait

How To Lead Improvements In Healthcare Organizations.

General manager of Inspire Institute (Of Training -Consultation and Quality studies), PhD in Quality management (Newyork univ), PhD in Quality management (Newyork univ), Black &Green belt in lean six sigma, Consultant in Iso 9001, Certified professional instructor, International board of quality in health care, Specialist in Quality in health care, Editor (tweets & self development book- مؤلف كتاب تغريدات في تطوير الذات)



Dr. Reham Hassan
CPHQ, CSSGB

Medical Academic & Research Affairs
Hamad Medical Corporation (HMC),
Corporate Healthcare Improvement Program Manager.

Certified Professional in Healthcare Quality (CPHQ). Certified as Six Sigma Green Belt. Medical Quality lead in NCCCR. Certified as a level 1 clinical microsystems Coach by The Dartmouth Institute Microsystem Academy. Coach & facilitator in The Comskil Training- HMC communication training course.

Leader of several local improvement projects. Currently, the Program Manager, Core faculty & Coach in the Clinical Care Improvement Training Program (CCITP), coaching HMC physicians on clinical microsystems quality improvement. Actively contribute in the continuous readiness for the JCI accreditation since 2006. Presently, finishing her HMC/IHI fellowship.



Dr. Nadeem Baig

Manager, Facilities Compliance and Accreditation,
Operations, Cleveland Clinic Abu Dhabi – Abu Dhabi, UAE

Surveyor for 6 accreditation surveys and 10 mock surveys of Joint Commission International (JCI) in various hospitals. Provide JCI Facility Management and Safety Consultancy services to 4 leading hospitals in UAE. Conducted and participated in several emergency drills including fire evacuation and firefighting drills and disaster management mock practices. Passed 6 JCI FMS accreditation Surveys with high scores. Major experience and leadership in the following areas: HICS methodologies in real emergency scenarios, optimized patient evacuation methodologies in case of fire and smoke working, and healthcare renovation projects from design to finish including ICU, CCU, Pharmacy,... etc. Procured best and world leading services providers for Fire Systems, Helipad Safety, Training, HSE Inspections and 3rd Party Testing and Auditing. Completed full cycle of P2P (Procure to Pay).



Director of Bridging Program
Senior Lecturer RCSI - Bahrain

Practitioner and educator with 34 Years' experience in nursing across the Middle East and UK. She obtained her PhD from Hull University (UK) and she has postgraduate diploma from British Universities (in nursing education, leadership and health and safety) she has contributed in many international conferences, she is currently supervising postgraduate thesis, she is a senior lecturer and Director of Nursing Degree Bridging program in Bahrain & Saudi Aramco.



Capt. Mona Ahmed Hassan

Head of Quality and Patient Safety Directorate, KHUH

A goal-driven, service oriented professional with 12 years of relevant experience in Health care Quality Management, 9 years in Infection Prevention and Control and 8 years in pediatrics unit. Established & managed the Quality and Patient Safety Directorate at King Hamad University Hospital (KHUH). Actively involved in preparation for ACHS, ISO and JCI Accreditation standards. Provider of enthused training to KHUH hospital wide and participate at RCSI master program. Her certifications include: Professional Quality Manager Certificate Arab Knowledge and Management Society, leading risk management in healthcare and ISO 9001:2000 Quality Management System Internal Auditor - 2002



Healthcare Quality Forum, 25-26 November 2015

DAY 1: Wednesday, November 25, 2015

	Time	Activities	Speakers
	8:00 9:00 am	Registration and Networking	
1	9:00 10:00 am	Opening Ceremony	
		Keynote Speaker : Healthcare Quality Improvement: The Impact of Leadership	Dr. Azhar Ali
2	10:00 10:30	Coffee break and Networking	
		Patient Safety	
3	10:30 12:00	Patient Safety Risk: The Current Healthcare Epidemic	Dr. Abdalla Ibrahim
		Is Medical Error Human?	Dr. Rola Hammoud
		Safety Precautions In Moving Patient	Hana Khadhem
4	12:00 12:30pm	Prayer time, coffee break and networking	
		Strategy, Policy and Ethics Role in Healthcare Quality Services	
5	12:30 - 2:30	Transformational Strategic Planning & Safety Culture	Dr. Aya M. Nassar
		Principles And Practices Of Healthcare For A Multicultural Population: The Canadian Case For Culturally Sensitive Practices	Dr. Eugenie A. Samier
		Medical Ethics And Legal Claims (Arabic Language Presentation)	Mr. Ahmed Abdelsalam Hafez
6	2:30 - 3:00	Lunch	

DAY 2: Thursday DAY 1 November 26, 2015

	Time	Activities		Speakers
	8:00 8:30 am	Arrival of participants and networking		
		Healthcare Quality and Risk Management		
1	8:30	Building Enterprise Risk Systems In		Dr. Sajid Ahmed
	10:00 am	Today's Healthcare Organizations		
		Importance Of Facilities Management Toward Patient Safety		Dr. NadeemBaig
		Leading Improvements in Healthcare Organizations		Dr. Ghaza Al Otaibi
2	10:00 10:30	Coffee break and networking		
3	10:30 12:00	Workshop 1 Patient Safety Workshops Dr. Abdalla Ibrahim	Workshop 2 Role of Leadership in Shaping Culture of Excellence & Safety Dr. Aya M. Nassar	Workshop 3 The Clinical Care Improvement Training Program (CCITP) A Transformation Journey to Healthcare Improvement and Patient Safety Dr. Reham Hassan
4	12:00 12:30pm	Prayetime, coffee break and networking		
5	12:30 2:30	Continuation of Workshop 1 Patient Safety Workshops Dr. Abdalla Ibrahim	Continuation of Workshop 2 Role of Leadership in Shaping Culture of Excellence & Safety Dr. Aya M. Nassar	Continuation of Workshop 3 The Clinical Care Improvement Training Program (CCITP) A Transformation Journey to Healthcare Improvement and Patient Safety Dr. Reham Hassan
6	2:30-3:00	Lunch and networking		

Forum Registration Form

Platinum Sponsor BD. 5,000/-

- Company name and logo of appropriate sizes will be published in all the publicity materials as Platinum Sponsor.
- Publicity materials will be distributed during the event.
- Provide space for the Company Stand with size 4x6.
- Company brief profile with logo will be published in the souvenir program.
- Honored with a Plaque by the Patron at the Opening Ceremony.
- Executive Officers will be treated as VIPs during the event.
- Company logo size 2m x 2m will be displayed in the Hall with main banner.
- 2 Banners size 2m x 1m will be displayed in the Hall and lobby
- Company name and logo will be published in the invitation etc.
- Entitled for 5 free delegates to attend the forum.

Gold Sponsor BD. 3,000/-

- Company name and logo will be published in all the publicity materials.
- Publicity materials will be distributed during the event.
- Provide space for the Company Stand with size 3x2
- Company brief profile with logo will be published in the souvenir program.
- Honored with a Plaque by the Patron at the Opening Ceremony.
- Executive Officers will be treated as VIPs during the event Company
- Logo size 1.5m x 1.5m will be displayed in the Hall along with main banner.
- 1 Banner size 2m x 1m will be displayed in the Hall.
- Entitled for 3 free delegates to attend the forum.

Silver Sponsor BD. 2000/-

- Company name and logo will be published in all the publicity materials.
- Publicity materials will be distributed during the event.
- Company brief profile with logo will be published in the souvenir program
- Executive Officers will be treated as VIPs during the event
- Honored with a Plaque by the Patron at the Opening Ceremony.
- Company logo size 1m x 1m will be displayed in the hall with main banner.
- Entitled for 1 free delegates to attend the forum.

خصائص رعاية الملتقى

الراعي البلاتيني 5 آلاف دينار بحريني

- وضع اسم وشعار الراعي بحجم اكبر على كافة الاعلانات المنشورة في كافة وسائل الاعلام باللغة العربية والاجنبية
- توزيع المطبوعات والادوات التسويقية الخاصة بالراعي خلال الملتقى
- توفير مساحة عرض للراعي 4x6
- وضع إعلان وشعار الراعي على الموقع الالكتروني للملتقى ووصله بالموقع الرئيسي للراعي البلاتيني
- تكريم الراعي البلاتيني من قبل راعي الملتقى وذلك خلال حفل الافتتاح
- وضع اسم وشعار الراعي بحجم 2x2 متر في المدخل الداخلي والخارجي للقاعة الرئيسية من ضمن الاعلان الرئيسي للملتقى
- عرض بنران للشركة الراعية في القاعة الخارجية للملتقى
- وضع شعار الراعي في الدعوات الرسمية للملتقى
- دعوة للمشاركة في الملتقى لعدد 5 مشاركين من طرف الراعي

الراعي الذهبي 3 آلاف دينار بحريني

- وضع اسم وشعار الراعي بحجم متوسط في جميع المطبوعات و المنشورات الخاصة و الادوات التسويقية
- توزيع المطبوعات والادوات التسويقية الخاصة بالراعي خلال الملتقى
- توفير مساحة عرض للراعي 2x3
- وضع إعلان وشعار الراعي على الموقع الالكتروني للملتقى ووصله بالموقع الرئيسي للراعي الذهبي
- تكريم الراعي الذهبي من قبل راعي الملتقى وذلك خلال حفل الافتتاح
- وضع اسم وشعار الراعي بحجم 1.5x1.5 متر في المدخل الداخلي والخارجي للقاعة الرئيسية من ضمن الاعلان الرئيسي للملتقى
- عرض بنر للشركة الراعية في القاعة الخارجية للملتقى
- دعوة للمشاركة في الملتقى لعدد 3 مشاركين من طرف الراعي

الراعي الفضي 2000 دينار بحريني

- وضع اسم وشعار الراعي بحجم صغير في جميع المطبوعات و المنشورات الخاصة و الادوات التسويقية
- توزيع المطبوعات والادوات التسويقية الخاصة بالراعي خلال الملتقى
- وضع إعلان وشعار الراعي على الموقع الالكتروني للملتقى ووصله بالموقع الرئيسي للراعي الفضي
- تكريم الراعي الفضي من قبل راعي الملتقى وذلك خلال حفل الافتتاح
- وضع اسم وشعار الراعي بحجم 1x1 متر في المدخل الداخلي والخارجي للقاعة الرئيسية من ضمن الاعلان الرئيسي للملتقى
- دعوة للمشاركة في الملتقى لعدد مشارك واحد من طرف الراعي

تسديد الرسوم:

Please make sure to pay the full amount prior of the forum.

يرجى مراعاة سداد الرسوم كاملة قبل موعد عقد الملتقى

Payment of registration fee need to be made via Cheque under the name of Bahrain Quality Society or via Bank Transfer to:

تكتب شيكات التسجيل باسم جمعية البحرين للجودة أو يحول المبلغ إلى حساب جمعية البحرين للجودة

Account Holder: Bahrain Quality Society

اسم الحساب البنكي:

Account Number: 0092103596

رقم الحساب:

Bank Name: National Bank of Bahrain

اسم البنك:

Swift Code: NBOBBHBM

الرمز البنكي:

Tel: (+973) 17 550 760 هاتف:
Mob: (+973) 34482480 موبايل:
Fax: (+973) 17 553 929 فاكس:
Email: QHC.BQS@hotmail.com البريد الالكتروني:
Website: bhqf2015.wix.com/bahrain الموقع:
P.O.Box: 26020 صندوق بريد:
Manama المنامة
Kingdom of Bahrain مملكة البحرين